

# Verizon Video Conferencing

## Features

Corporate scheduling capabilities

Audio add-on features

Customizable Continuous Presence screen layout

## Benefits

Face-to-face meetings without leaving the office

Global connectivity

Instant multi-point or point-to-point video conferencing

**An effective and powerful communication tool, video conferencing provides today's businesses with all the advantages of face-to-face communication, while improving productivity and reducing the expense of travel.**

Our easy-to-use, value-priced video conferencing bridging services appeal to businesses that want a comprehensive solution, as well as to those that need only occasional access to specific features. So whatever your requirements, Verizon Conferencing is a reliable source for conducting simple, efficient, cost-effective meetings.

## Global Reach

Verizon Conferencing enables your company to conduct video conferences with a single location or multiple locations virtually anywhere in the world. Our state-of-the-art conferencing centres in the U.S., EMEA, and Asia-Pacific connect you with customers, colleagues, or business associates across town, across the country, or around the globe.

## Let Us Be Your Reliable Source for Video Conferencing

Verizon Conferencing offers worldwide standards-based service supporting both traditional ISDN and H323 IP transport protocols. Our global operations centres use a single database and reservation system, providing our customers with real-time confirmation capability. Our service offering includes:

### Flexible reservations:

- **Phone.** Video reservations can be made via the phone through any of our global centres where a conferencing specialist will be able to advise you on our video conferencing services.
- **Website.** Online reservations are enabled through e-Scheduling on our website. Once you have registered for a login name and password on our website, you can reserve video conferences at your company's registered sites and see which rooms are available in real-time.

**Bridging.** Verizon Conferencing can easily connect you to a single video location or multiple video locations worldwide. We offer professional conferencing specialists and a number of specialised features.

**Gateway and Transcoding.** Verizon Conferencing provides the flexibility to support the interconnection of video endpoints using different transport protocols (ISDN or H323 IP) and speeds on our video bridges. H323 IP connectivity is supported either over the Public Internet or through connection to Verizon's Private IP MPLS-based network.

**Point-to-Point Video Connect.** Many companies prefer to have their video provider connect all of their calls. We offer point-to-point connection through our video bridges, which enables a conferencing specialist to quality check the call and assist with setup. Support is provided at any time during the call on request.

**Standard and Premier Services.** With Standard Service, a conferencing specialist assists with the setup and quality check on all video conferences. With Premier Service, a conferencing specialist will monitor the call for the entire duration for quality assurance and technical assistance.

**Instant Video.** Verizon Conferencing also provides the flexibility for customers to conduct an Instant Video Conference call for up to six participants, in any combination of video and audio, at any time. This is a subscription-based reservation-less video conferencing service with a unique dial-in number, host and participant passcodes, which can be used over and over again. Instant Video enables participants to connect at speeds up to 384 Kbps via ISDN or IP.

**Resources.** We have our own strategic business unit focused on conferencing solutions. The resources available to you from this unit include sales, operations, customer relations, reservations, services, site registration and certification, and support.

**Video Service Rollout.** Verizon Conferencing has the resources to assist you in getting the highest return on your video investment. We can recommend a process to endorse the use of video and educate your end-users on how easy it is to conduct all of your calls. Our conferencing specialists will be happy to meet with you to design a rollout plan.

**Meeting Managers.** Video calls of the Premier level of service with 10 or more sites may utilise our complimentary Meeting Manager service. A Meeting Manager is an experienced call coordinator who will bring together the resources to plan, choreograph, execute, and analyze your meeting from start to finish. The Meeting Manager will review the call after the conclusion to ensure that you met all of your objectives.

**Online Registration.** You can conveniently register your video sites online, in addition to making modifications and deactivations as necessary.

**Certification.** We offer complimentary certification/testing to assure that your video system is ready to conduct video calls over the Verizon Video Conferencing network/bridges

**Technical Support.** If you experience a video problem that interferes with your service, one call to our trouble support centre will put you in touch with our technical specialists. They will troubleshoot your equipment and network connections to pinpoint the problem.

### Additional Features and Options

In addition to all of the benefits listed, Verizon Conferencing offers value-added video conferencing features and options that allow you to:

- View up to nine sites simultaneously through Continuous Presence—either requested at the time of reservation or customised during your call using the Personal Layout feature (please advise your Verizon Business account manager at the point of account implementation if you require this feature for future calls)
- Add non-video sites to a call with audio add-on
- Outsource your conference room scheduling to Verizon Conferencing
- Rely on around-the-clock support from our video conferencing centres

### Worries About Technical Difficulties During Your Video Conference?

Verizon Conferencing offers “Meeting Assurance” in the unlikely event of a technical difficulty impacting all the video sites. All video conferences include a back-up audio conference. This complimentary service enables all scheduled sites to continue as planned, and on time.

In case of connection difficulty with one or more video sites, the participants can also be connected on audio lines to the other video locations.

### Call Today

For more information about how to collaborate and work together more productively than ever before, please contact your Verizon Business account manager or call a conferencing specialist at one of the following numbers:

U.S.	1-800-480-3600
EMEA	+44-20-7950-9950
Hong Kong	+852-2802-5100
Japan	+81-3-5539-5100
Australia	1800-505-020
Singapore	+65-6883-9144

You can also visit us at [www.e-meetings.verizonbusiness.com](http://www.e-meetings.verizonbusiness.com), where you'll find a host of meeting-related resources.

