



Direct voice (Public Fixed Telephony)	Information about the quality of service provided in accordance with the decision of the BIPT of April 3 2008 in application of art. 113 of the electronic communication Act of 13 June 2005		Comments
Compliance with the announced date of delivery	April 2008 - September 2008: ...%	October 2008 - March 2009: ...%	
Percentage of failure	April 2008 - September 2008: ...%	October 2008 - March 2009: ...%	
Time to repair	April 2008 - September 2008: ...Hours	October 2008 - March 2009: ...Hours	



Indirect voice (Public Fixed Telephony)	Information about the quality of service provided in accordance with the decision of the BIPT of April 3 2008 in application of art. 113 of the electronic communication Act of 13 June 2005		Comments
Compliance with the announced date of delivery	April 2008 - September 2008: ...%	October 2008 - March 2009: ...%	
Percentage of failure	April 2008 - September 2008: ...%	October 2008 - March 2009: ...%	
Time to repair	April 2008 - September 2008: ...Hours	October 2008 - March 2009: ...Hours	



ISDN - BA (Leased lines)	Information about the quality of service provided in accordance with the decision of the BIPT of April 3 2008 in application of art. 113 of the electronic communication Act of 13 June 2005		Comments
Compliance with the announced date of delivery	April 2008 - September 2008: ...%	October 2008 - March 2009: ...%	
Percentage of failure	April 2008 - September 2008: ...%	October 2008 - March 2009: ...%	
Time to repair	April 2008 - September 2008: ...Hours	October 2008 - March 2009: ...Hours	



PRA (Leased lines)	Information about the quality of service provided in accordance with the decision of the BIPT of April 3 2008 in application of art. 113 of the electronic communication Act of 13 June 2005		Comments
Compliance with the announced date of delivery	April 2008 - September 2008: ...%	October 2008 - March 2009: ...%	
Percentage of failure	April 2008 - September 2008: ...%	October 2008 - March 2009: ...%	
Time to repair	April 2008 - September 2008: ...Hours	October 2008 - March 2009: ...Hours	



2 Mbits (Leased lines)	Information about the quality of service provided in accordance with the decision of the BIPT of April 3 2008 in application of art. 113 of the electronic communication Act of 13 June 2005		Comments
Compliance with the announced date of delivery	April 2008 - September 2008: ...%	October 2008 - March 2009: ...%	
Percentage of failure	April 2008 - September 2008: ...%	October 2008 - March 2009: ...%	
Time to repair	April 2008 - September 2008: ...Hours	October 2008 - March 2009: ...Hours	



DSL	Information about the quality of service provided in accordance with the decision of the BIPT of April 3 2008 in application of art. 113 of the electronic communication Act of 13 June 2005		Comments
Compliance with the announced date of delivery	April 2008 - September 2008: ...%	October 2008 - March 2009: ...%	
Percentage of failure	April 2008 - September 2008: ...%	October 2008 - March 2009: ...%	
Time to repair	April 2008 - September 2008: ...Hours	October 2008 - March 2009: ...Hours	